

Terms and Conditions

Scratch & Win

The promotion commences at 9:00am on Saturday 12 October 2024 and concludes at 5:00pm on Sunday 10 November 2024 (Promotion Period).

1. The Promotion is promoted by Craigieburn Central Shopping Centre, C/O Retpro Management Pty Ltd ABN: 64 155 736 771, 340 Craigieburn Road, Craigieburn VIC 3064.
2. All entrants will be subject to, and will need to adhere to, the terms and conditions as set out by the Promoter and any future terms and conditions or alterations to these terms and conditions.

How to Enter

Instant Win

To enter the Promotion, entrants must, during the Promotional Period:

1. Make a purchase of \$20 or more at any food retailer or \$50 or more at any other participating retailer at Craigieburn Central to receive a game card (while stocks last).
2. Scratch the prize panel to reveal if they are an instant prize winner.
3. If an instant prize winner, customers redeem their prize as per the details on the prize panel.
4. Scan the QR code on the game card to enter their details to be entered into the major draw.

Major Prize Entry

1. Scan the QR codes in-centre or on a game card to enter their details and upload a copy of their receipt to be entered into the major prize draw.

Details of Prizes and Prize values

Instant prizes quantity: 2,660

Instant prize pool value: \$10,387.75

Major prize:

1 X \$5,000 Cash

1 x \$5,000 Craigieburn Central Gift Card

Total Prize Pool: \$20,387.75

Conditions of Entry

Instant Win

1. Make a purchase of \$20 or more at any food retailer or \$50 or more at any other participating retailer at Craigieburn Central to receive a game card (while stocks last).
2. Scratch the prize panel to reveal if they are an instant prize winner.

3. If an instant prize winner, customers redeem their prize as per the details on the prize panel.
4. Scan the QR code on the game card and enter their details to be entered into the major draw.
5. Customers must retain proof of purchase if entering the major prize draw.

Major Prize Entry

1. Make a purchase of \$20 or more at any food retailer or \$50 or more at any other participating retailer at Craigieburn Central.
2. Keep your receipt.
3. Scan the QR codes in-centre or visit the Craigieburn Central What's On page, and follow the directions to enter.
4. Entrant must complete form details and upload an image of their receipt for their entry to be valid.
 - a. Each receipt can only be used to enter once. Multiple entries using the same receipt will be removed.

General Terms and Conditions

1. The major prize winner will be drawn at 10:00am, Monday 11 November 2024 at the office of Compco Digital, 166 Ramsgate Avenue, Bondi NSW 2026.
2. The major prize winner will be contacted by phone within 7 days of the draw taking place.
3. The major prize winner will receive \$5,000 transferred to their nominated bank account. The \$5,000 Craigieburn Central Gift Card can be collected from centre management.
4. All entrants must be 18+ to enter.
5. All entrants must retain proof of purchase to be deemed eligible.
6. Individual terms and conditions apply for each prize/offer.
7. Instant prizes must be claimed by 30th November 2024. Unclaimed prizes will be forfeited.
8. Entrants may enter the Promotion more than once subject to, and in accordance with, these terms and conditions.
9. Entrants are permitted to enter once per receipt. Receipts cannot be accumulated to meet the minimum spend
10. Entries received after the Promotion Period will not be accepted as entry into the Promotion.
11. The Promotion is open to all residents of VIC, except management and employees of Craigieburn Central and their immediate families; staff of sponsors of the Promotion; tenants in Craigieburn Central and their immediate families; and the proprietors and staff of companies involved in the production, publishing and administration of this Promotion. Immediate families mean parents, siblings, spouse and children. Tenant means lessees, licensees and, in the case of a corporation, includes their directors.
12. All instant prize winners must organise their own collection of prizes from the location specified on their winning prize panel.
13. The Promoter reserves the right, at any time and in their sole discretion, to verify the validity of entries and entrants (including an entrant's identity, age and place of

residence) and to disqualify any entrant who submits an entry that is not in accordance with these terms and conditions, who tampers with the entry process, or engages in any unlawful or other improper misconduct calculated to jeopardise the fair and proper conduct of the Promotion. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.

14. The Prizes are not transferable, refundable, exchangeable or redeemable for cash or kind and must be taken as offered and are subject to terms and conditions.
15. If the Prize is unavailable for whatever reason, the Promoter reserves the right to substitute the Prize for a prize of equal or greater value, subject to statutory requirements.
16. Entrants can only enter in their own name. The Promoter reserves the right to request the Winner to produce (within the requested time) appropriate photo identification or other documentation (to the Promoter's satisfaction at their sole discretion) in order to confirm a Winner's identity, age, residential or email address, eligibility to enter and claim a Prize and any information submitted by the Winner in entering the Promotion, before issuing a Prize. If the documentation required by the Promoter is not received by the Promoter (or their nominated agent) or the winning entry has not been verified or validated to the Promoter's satisfaction within the time requested, that Winner's entry will become invalid.
17. Purchases from partial lay-bys, gift voucher/card purchases, postal services, prescription purchases, interest free purchase payments, eftpos and ATM receipts, purchase of tobacco, alcohol, fuel, Lotto or TAB, bill payments such as the payment of credit card bills, bank transactions, bank fees and charges and service bills (such as gas, electricity, rates, doctors and phone bills) are ineligible to receive a game card.
18. The Winners acknowledge and agree that the Promoter may publish or cause to be published the Winner's names and locality in any media as required under the relevant lottery legislation.
19. If a Winner accepts the applicable Prize, the Winner agrees to participate in all reasonable promoted activities in relation to the Promotion as requested by the Promoters and their agents, and the Promoters reserve the right to use the Winner's name and photograph for marketing and publicity purposes in any media for an unlimited period of time without remuneration or compensation.
20. By entering the Promotion, each entrant consents to the disclosure of personal information they have submitted in entering the Promotion or in connection with claiming a prize to Craigieburn Central. Any personal information disclosed to can be added to and used for databases and future mail outs or emails of a promotional nature only.
21. All entries and any copyright subsisting in the entries become and remain the property of the Promoters.
22. By participating in the Promotion, each entrant acknowledges and agrees that A. the Promoters collect personal information about entrants for the purposes of:
 1. Including entrants in the Promotion and, where appropriate, awarding Prizes; if the personal information requested is not provided, the entrant may not participate in the Promotion; and
 2. Enabling the Promoters to use the information to assist the Promoters in improving goods and services and to contact entrants in the future with information

on special offers or provide entrants with marketing materials via any medium including mail, telephone and commercial electronic messages (SMS (Short Message Service), MMS (Multimedia Message Service), IM (Instant Messaging) and email) or any other form of electronic, emerging, digital or conventional communications channel whether existing now or in the future; and B. the Promoter may share entrants' personal information with Australian related companies or promotional partners who may contact entrants with special offers and by entering the Promotion, each entrant agrees that the Promoters may use entrants' personal information in this manner. (If they complete consent on the Entry Form.)

23. Entrants can gain access to, update or correct any personal information by contacting the Promoter. All personal information will be stored at the offices of the Promoters. A copy of the Promoter's Privacy Policy in relation to the treatment of personal information collected may be obtained by contacting the Promoters or by visiting www.craigieburncentral.com.au. The privacy statement may be updated from time to time. Entrants can request to be unsubscribed or removed from any database at any time by contacting the Promoters.
24. The Promoter (including related entities) and its respective officers, employees, contractors and agents shall not be liable for any loss or damage whatsoever which is suffered (including but not limited to indirect or consequential economic loss) or for personal injury suffered or sustained, as a result of the Promotion or in connection with a Prize.
25. The Promoter accepts no responsibility for any tax implications that may arise from the Prize.
26. The Promoter will not be responsible for any incorrect, inaccurate or incomplete information communicated in the course of, or in connection with, this Promotion if the deficiency is occasioned by any cause outside the reasonable control of the Promoters.
27. If all or any part of any term or condition contained in these terms and conditions shall be declared or become unenforceable, invalid or illegal for any reason, such term or provision (or part thereof) shall be deemed severed from these terms and conditions and the other terms and conditions hereof shall remain in full force and effect as if the offending term or provision appearing had not been inserted herein.
28. The Promoter reserves the right to cancel, terminate, modify or suspend the Promotion subject to the approval of the relevant regulatory authorities where required.
29. The warranty on the goods and services obtained as a result of this Promotion remains the sole responsibility of the manufacturer/supplier of the Prize.
30. This Promotion is not valid in conjunction with any other offer.
31. The Promoter, its associated agencies and companies excludes all liability (including negligence) except for any liability that cannot be excluded by law (including any applicable Consumer Guarantee under the Australian Consumer Law), for any direct or indirect injury, loss and/or damage arising in any way out of the promotion. This includes, but is not limited to: (i) technical malfunctions, delays or failures, including those resulting from accessing any materials related to this promotion and any incorrect, inaccurate or incomplete information communicated in the course of, or in connection with, this promotion as a result of any technical malfunctions, delays or failures; (ii) theft, unauthorised access or third party interference; (iii) lost or damaged entries, prize claims or prizes; and/or (iv) acceptance and/or use of any

prize. Applicable manufacturers and/or distributors should be contacted in regard to all prize warranty claims.

32. The Promoter and its associated agencies and companies are not responsible for any problems, delays or technical malfunction of any telephone or network or lines, servers or providers, computer equipment, software, technical problems or traffic congestion on a network or a mobile network or any combination thereof, or any other technical failures including any damage to Entrant's or any other person's mobile handset, computer or peripherals related to, or resulting from, participation in this promotion or the downloading of any materials related to this promotion. The Promoter will not be responsible for any incorrect, inaccurate or incomplete information communicated in the course of, or in connection with, this promotion if the deficiency is occasioned by any cause outside the reasonable control of the Promoter including but without limitation technical malfunctions or failures.
33. If for any reason this promotion is not capable of running as planned for any reason beyond the reasonable control of the Promoter including because of war, terrorism, state of emergency or disaster (including natural disaster), infection by computer virus, bugs, tampering, unauthorized intervention, technical failures or any which corrupt or affect the administration, security, fairness, integrity or proper conduct of this promotion, the Promoter reserves the right, in its sole discretion, to cancel, terminate, modify or suspend the promotion and/or if necessary to provide an alternative prize or prizes to the same value as an original prize or prizes, subject to any written directions made under applicable State or Territory legislation.
34. Any attempt to cause malicious damage or interference with the Website or app, or to otherwise undermine the legitimate operation of this promotion may be a violation of criminal laws and should such an attempt be made, whether successful or not, the Promoter reserves the right to seek damages to the fullest extent permitted by law. If the Promoter suffers loss or incurs any costs in connection with any breach of these conditions of entry or any other legal obligation by an Entrant, the Entrant agrees to indemnify the Promoter for those losses, damages and costs.
35. The use of any automated entry software or any mechanical, electronic or other means that allows an Entrant to automatically enter repeatedly is prohibited and will render all entries submitted by that Entrant invalid.

Further Information

For further information regarding the terms and conditions, please contact Craigieburn Central via email craigieburninfo@retprogroup.com.au